



SFAC PLATINUM PACKAGE

SFAC PLATINUM – SUPER FLIGHT ATTENDANT COURSE – 16 Weeks

The Aviation industry is amongst the fastest growing industries in the world. It focusses on employing young people for their flexible energetic positive attitudes. The industry is projected to grow our economy by R300 billion to R500 billion by the year 2022. We at TAOA Training Academy are proud to incorporate over 6 different Aviation careers in one to give our learner access to this wonderful world of Aviation and Tourism. Do you want to be part of the growing industry?

Our **16 Week Course Full time** will keep you excited with various modules such as the Emotional Intelligence Course, Initial Flight Attendant Course (IFAC), Basic Computer Literacy Course, Amadeus GDS Course, Basic Airline Customer Service Course, Interview and Job-Hunting Skills, Leadership and lastly a Job Shadowing opportunity to finally conceptualize your dream job.

These extra skills will allow you the opportunity to explore, different careers in the industry, and start off with one of the jobs you prefer and then work your way to what your goal would be. Sometimes a position you desire is not available immediately, however with all these skills you have acquired, you can apply for a position in aviation that is available, and then start with networking within the industry, which will open doors of opportunity to your ideal position and career. This is the reality of building your ideal career.

The below criteria will be required of you:

- You always need to be well groomed.
- You must have the ability to show empathy and care.
- You must be responsible and confident.
- You must have a good command of the international language English.
- You must remain calm and composed during a highly stressed situation.



The Academy of Aviation | TAOA Training (Pty) Ltd
145 Indaba Lane, Honeydew, Johannesburg, Gauteng, South Africa
Office Number: +2710 023 2154 WhatsApp: +2772 778 5612 OR +2782 764 2383
www.theacademyofaviation.co.za
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If the above sounds like you, then a career as a Flight Attendant will be for you. Here at The Academy of Aviation we offer you a full training course IFAC (Initial Flight Attendant Course) is a 7 Week Full Time Classroom based course, that is accredited by the SA CAA (South African Civil Aviation Authority), we train in terms of the South African Civil Aviation Regulations part 141 (ATO Registration No. ATO-CAA0125).

We provide the highest standards of Flight Attendant training and have accomplished a 100% pass rate with exams written by students at the SA CAA offices in Midrand, Johannesburg at the end of the training course. All training, assessments, remediation's, and moderations are conducted by Qualified SACAA accredited instructors, in line with the regulatory requirements.

The Academy of Aviation training is in line with Local and International standards and our qualification is internationally recognized.

All our students undergo theory and practical assessments within the training programme.

Below are the Courses for this Package:

CABIN CREW LICENCE

The Modules below are the training that will be covered in our 7 Week Course, which at the end you will write your final SACAA exam at their offices to be a Qualified Cabin Crew Member.



General Emergency Equipment and Procedures Training



Dangerous Goods Training (Category 11)



Air law



Aviation Safety and Security Training



Aircraft type (B737-300) and Theory of Flight Training



Fire Fighting Training



Flight and Duty Period



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Health Awareness Training



Ditching and Survival Theory and Practical Training



Evacuation Procedures Theory and Practical Training



Aviation Medicine (Basic Life Support) Theory and Practical Training



Skills practice sessions on actual aircraft



Both Theory and Practical Assessments are conducted during this training

AMADEUS GDS TRAVEL BOOKING COURSE:

The following modules are covered in this course.



Amadeus information,



Flight, hotel, and car reservations,



Special bookings like medicals, groups, and unaccompanied minors.



and many other procedures including fares, manual fare build, re-issues and ticketing.



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CUSTOMER SERVICE SKILLS COURSE:

Customer service is a key factor in the operation of aviation organisations as competition within the industry increases. Overall, this unit seeks to emphasize how the importance and application of good customer service throughout an organisation can be the driving force in enabling aviation organisations to gain a competitive advantage. The following modules are covered in this course.

-  Customer Service Basics
-  The Three Key Elements
-  Customer Service Qualities
-  Conversations Over The Phone
-  Social Media Etiquette
-  First Impressions – You Only Get One
-  Practice What You Preach – Dealing With the Customer
-  Follow Up With The Customer
-  15 Ways To Provide Exceptional Service



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LEADERSHIP SKILLS COURSE:

Leadership training provides the essential skills that are required to successfully lead any team. Key characteristics that are essential in any outstanding leader are maintaining effective communication, motivating team members, adapting to changing environments, delegating tasks in an appropriate manner, transparency and honesty, confidence, and a positive attitude. This course is based on **John Maxwell 5 Leadership styles**. If you are genuinely committed to personal growth and to making an impact through positive influence, you have finally found your tribe! The following modules are covered in this course.



What is Leadership? It is Influence



What is the key to Leadership? It is Priorities



What is the foundation of Leadership? It is Character



What is the quickest way to gain Leadership? It is Problem Solving



What is the extra plus in Leadership? It is Attitude



What is the indispensable quality of Leadership? It is Vision



What is the price tag of Leadership? It is Self-Discipline



What is the expansion of Leadership? It is Personal Growth



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BASIC COMPUTER SKILLS COURSE:

Our two weeks of Basic Computer Literacy is accredited with the MICT Seta, and you will be building up towards a full qualification in the Media Information Communications and Technology industry. Computer run the world, are you ready to RULE the world...? Join the 4th Industrial Revolution

The following modules are covered in this course



MS Outlook



MS Word



Basic Computer Skills



Navigating your way around

INTERVIEW AND JOB-HUNTING SKILLS COURSE:

The following modules are covered in this course



Interview Tips



Job Search Skills



Interview Techniques



CV Writing Skills



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All training is delivered, via:

- Instructor-Led Learning.
- Role Plays.
- Simulations.
- Multimedia presentations.
- Team/Group work.
- Group discussions.
- Self-study.

EMOTIONAL INTELLIGENCE COURSE:

Emotional intelligence (otherwise known as **emotional quotient** or EQ) is the ability to understand, use, and manage your own **emotions** in positive ways to relieve stress, communicate effectively, empathize with others, overcome challenges, and defuse conflict. This is used in day-to-day life in the working world.

This training is interactive in the classroom with all parties participating, learning strengths and weakness and how to respond opposed to reacting. This will give valuable skills for the rest of your life.

MINIMUM ENTRY REQUIREMENTS FOR COURSE:



Age of 18 - 35 years



Minimum level 4 or equivalent education i.e., Grade 12 (Talk to us for exceptions)



No specific subjects are required on your school qualification for this qualification



You always need to be well groomed, be responsible and confident



Have the ability to swim in water, with the aid of a life jacket. (Lessons available if you do not know how to swim – at no extra cost)



Have a valid Class 2 Medical Certificate (We will assist you with referral for service provider for this or we will take you on an allocated day with the group to do your medical with an accredited provider)



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You must have the ability to show empathy, care, and ability to remain calm and composed during a highly stressed situation.



You must have a good command of the international language English

ENROLMENT REQUIREMENTS:

- Registration Fee POP (Proof of Payment) – Payable Immediately ZAR 1 500.00
****Please note this fee is Non-Refundable****
- Certified Copy of Identity Document or Passport of Student
- Latest School Results / Matric Certificate
- Certified Copy of Identity Document of Parent / Guardian accompanying student (If student under 21)
- Proof of Residence
- Upon Acceptance - Deposit to be paid to secure your place



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SOUTH AFRICAN



CIVIL AVIATION
AUTHORITY

COURSE FEE: YEAR 2021 - VAT Inclusive.

DESCRIPTION	AMOUNT	INCLUDES FOR PRICE
Registration Fee Non-Refundable	ZAR (South African Rand) 1 500.00	When submitting your REGISTRATION FORM and if you are applying for Student Loan. This is NOT included in Total cost amount and is separate payment.
Tuition Fee All Courses	ZAR (South African Rand) 50,489.31	Includes all your Manuals, Lectures, Assessments, and Practical Training and Assessments, transport to different venues
Catering Fee	ZAR (South African Rand) 18,971.68	Breakfast, Lunch and Dinner Daily for 16 Weeks
Accommodation	ZAR (South African Rand) 19,837.44	Dormitory Accommodation at TAOA Premises for 16 Weeks
Medicals	ZAR (South African Rand) 1,980.00	To obtain your DD50 as required by SA CAA, X-Rays, and Aviation Doctor Examination
SA CAA Licensing Fee	ZAR (South African Rand) 924.00	Paid to SA CAA on your behalf by TAOA
GRAND TOTAL	ZAR (South African Rand) 92,202.43	Total Cost of Course All Inclusive of Training, Accommodation, Catering

Many students want to do the course however do not have the financial means to pay. Unfortunately, we do not offer bursaries, you are welcome to source your own bursary and we will accept this.

We are a private institution and hence are unable to accept NSFAS funding, which is for government institutions only.

We are a licensed Training Organisation and NOT a licensed Financial Institution.



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We do work with a licensed Financial Institution **FUNDI Loans**, which have their own requirements for you to qualify for a loan. We will send you their application forms, which your Parents/Guardian or family member would need to complete.

Requirements for a loan and supporting documentation would be as per below:

- Applicant to be employed full time
- Letter confirming employment
- Recent 3 Months Bank Statements
- Recent Payslip
- Certified Copy of South African Identity Document
- Earn a minimum basic salary of R8 000.00 (Eight Thousand Rand)
- Have a clear Credit History

Once we send you the application forms for FUNDI, they need to be completed quickly and supporting documents emailed to loans@theacademyofaviation.co.za, we will then send the documents with an acceptance letter to FUNDI Loans, who will then be directly in contact with the applicant. FUNDI once approving the loan will pay The Academy of Aviation directly and the applicant would then be solely responsible to make payment monthly to FUNDI Loans.

For **Student Hero Loans** (with this platform, they apply with all the banks to see where you qualify for a loan), you apply online, click on this link, <https://www.studenthero.co.za/the-academy-of-aviation> or chat on the portal click on this link <https://chats.landbot.io/v3/H-935955-9JFHJS525K0SZZBC/index.html>

You are also welcome to approach your own Bank or Loan Company to apply for a loan.

To try and assist students that do not qualify for a loan, we have a payment option for the period of your course, which arrangements must **strictly be adhered** too, and Terms and Conditions apply.



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HOW TO PAY

DESCRIPTION	AMOUNT	PAYMENT SCHEDULE
DEPOSIT	ZAR (South African Rand) 30, 000.00	Payable 10 days before class commencement date. However, we do work on a first come first serve basis. So, it is best to pay this to secure your seat.
1 st Instalment	ZAR (South African Rand) 30 000,00	End of the 1 st month after starting class
2 nd Instalment	ZAR (South African Rand) 30,000.00	End of the 2 nd month after starting class
3 rd Instalment	ZAR (South African Rand) 16,101.21	End of the 3 rd month after starting class
4 th Instalment	ZAR (South African Rand) 16,101.21	End of the 4 th month after starting class

COSTS INCLUDED IN TUITION FEE

- SA CAA Approved Instructor Led Training
- Study Material for all courses
- Practical Training
- Theory and Practical Training Assessments
- SA CAA Licence Fees and Exam
- Full Medical by a SA CAA Approved Doctor and X-Rays (Required for this course)
- Transport for Practical Training and SA CAA Exam
- Branded TAOA Shirt
- In-Service and Etiquette On-board Training
- Coffee and Tea
- Uncapped Wi-Fi – After class and on breaks
- Graduation
- Unlimited study area on our premises, either by the river or under the trees
- Use of aircraft equipment in our fully equipped classrooms.
- Branded Scarf for Ladies and Tie for Gents



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COSTS NOT INCLUDED

- Travel from home to The Academy and then after course returning home
- Four (4) Colour Passport photographs required by SACAA for Licence application
- Black Skirt/Pants and White Shirt, with formal shoes for final exam day, we will issue you with a Tie – Males and Scarf – Female at no cost, which is yours to keep.

WHY CHOOSE THE ACADEMY OF AVIATION

As an organisation, we are passionate about the aviation industry and the careers within in. Our Instructors are Qualified SA CAA Instructors and combined with the Directors of the academy have numerous years within this industry. We are based in Honeydew, Johannesburg, Gauteng, South Africa.

We pride ourselves in delivering excellent training enabling the learner to grasp and understand the industry and the career they are studying for.

Our training facilities are state of the art, and we offer hands on training with various aircraft equipment, which learners touch, see and feel, and not just see an image in a manual. This gives the Learner an advantage when entering the working world.

We offer Dormitory accommodation at our premises (This lowers costs), which enables the Learner to not be disrupted with travelling back and forth, they walk from their dormitory directly into the training room. It also allows for the Learners to form study groups in the evenings and weekends, and discuss the days lesson, while preparing for assessments, and having the equipment on hand to practice. We talk from experience on observing the Learners that stay on the premise's knowledge opposed to the Learners that travel in daily, these students far super cede the Learners having to battle traffic and the normal day to day challenges. Learners Live, Eat and Breathe aviation for the period of their course.

The environment is conducive to learning, with a quiet environment and many study areas, while being able to walk in nature, clearing the mind.

Being the Premier Aviation Academy in South Africa, we welcome future aviators to come and join our family and excel in their studies and wear our brand proudly.

Should you want to talk to one of our Consultants, please contact them on

WhatsApp +2772 778 5612 or +2782 764 2383

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Our team is available to assist with your questions, please note office hours are from 07h00 am to 17h00 pm.

If you do not get a response, please be patient, as our staff do have families and spend time like everyone with them on the weekends, which is not their working hours. They will respond when available during office hours.

HOW DO I REGISTER

All our registrations are done online, below is our link to register.

<https://www.theacademyofaviation.co.za/register-online/>

Please make sure that you put in your correct email address and select the correct date and course you want to attend. This process is automated and if you do not submit the correct information your registration will be deleted.

Once you have registered, the team will then communicate via email directly with you.



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Please make sure you read our Terms and Conditions on our website. When you Register, you are formally enrolling for one of our courses.

<https://www.theacademyofaviation.co.za/terms-and-conditions/>

Our Banking Details are as follows:

TAOA Training (Pty) Ltd

Bank:	Standard Bank of South Africa
Branch Name:	Centurion
Branch Code:	012645
Account Number:	310 434 076



Standard Bank



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