



# AMADEUS GDS TRAVEL BOOKING SYSTEM COURSE

- 10 DAY COURSE
- R9 949.22 INCLUDING VAT
- CLASSROOM BASED
- INSTRUCTOR LED or ONLINE
- ACCOMMODATION AVAILABLE ONSITE  
(CONTACT US FOR RATES)

## CONTACT US

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aMADEUS



The following Modules are covered in the 10 day course and a final written exam at the end:

## **DAY 1 -**

Signing on and off the system

Using different command pages and navigate through the command screen

Accessing the various help options available

Working with the Amadeus information system pages (GG entries)

Encoding and decoding of cities/airports/countries and suppliers

Explain 3 types of Availability

Selling Flights

Practical exercise

## **DAY 2 -**

Create a basic passenger booking using the 5 PRINT elements, including Phone numbers,

Received from, Itineraries and Passenger Names

Retrieving the PNR

Create optional PNR elements.

Display Seat maps and pre seating passenger

Adding Frequent flyer number to PNR

Practical exercise



**DAY 3** - In this session, you will learn how to add optional information into a passenger booking, after the basic elements have been completed. The following will be discussed:

- Special meals for religious or dietary needs

- Special assistance (e.g. wheelchair, unaccompanied minor requests)

- Specific seat assignment (pre-seating)

- Adding remarks and reminders

## **DAY 4 -**

- PNR modification

- Working with Travel Agency Queues

- Update PNR

- Splitting PNR

- Practical exercise

## **MODULE 5 -**

- Hotel Bookings

- Car Hire Bookings

- Practical exercise



## **DAY 6 -**

Fare displays

Accessing Fare Notes

Tax information

Currency conversion

BSP/Interline features

Informative Pricing

Practical exercises

**DAY 7-** In this session, you will learn how to price a passenger's PNR using various

Pricing entries

Passenger/segment related pricing

Adding forms of payments

Issuing tickets

Displaying and identifying ticketing information

Voiding/Cancelling tickets

Viewing sales reports

Practical exercise



**DAY 8** -In this session, you will learn about profiles and how they work on the Manual Fare Build

Practical exercise

**DAY 9** -

Customer Profile

Agency Profile

Company Profile

Traveller Profile

Practical exercise

**DAY 10** -

Revision

Final Amadeus Summative Assessment