SACAA/ATO/1056

CABIN CREW LICENCE SILVER PACKAGE – PLUS 3 EXTRA COURSES 11 WEEKS

Cabin Crew Members (commonly referred to as Flight Attendants or Air Hostesses) play a crucial role in ensuring the comfort, safety, and well-being of passengers aboard an aircraft. In South Africa, this profession is officially recognized as Cabin Crew.

Trained in handling security and emergency situations, Cabin Crew Members are also equipped to administer basic First Aid when necessary. Representing an airline in this capacity offers a unique and rewarding career opportunity.
As a Cabin Crew Member, you will not only be a safety officer on board, but also a dedicated Customer Service Professional. Your responsibilities will encompass all aspects of cabin safety, first aid, and customer care, making it a fulfilling and dynamic role.

Both males and females thrive in this career, and success is equally attainable for all. One of our directors spent many years flying for an international commercial airline before transitioning into aviation training, specifically preparing future aviators for the same career. Some of our instructors continue to fly for international airlines on their days off, further solidifying their real-world expertise.

Every day brings new challenges and experiences, ensuring that no two days are the same. Cabin Crew Members often reminisce about their adventures long after retiring and maintain a wide network of friends who share similar airline experiences and lingo.

With this qualification, you can pursue employment with a major airline or a chartered airline, both of which offer exciting career opportunities in the aviation industry.

Cabin Crew / Flight Attendant Career Requirements

To excel as a Flight Attendant or Cabin Crew Member, certain qualities and skills are essential:

- **Professional Grooming:** You must always maintain a polished and well-groomed appearance.
- **Empathy and Care:** The ability to demonstrate compassion and attentiveness to passengers is a key component of this role.
- **Responsibility and Confidence:** A responsible attitude and the ability to act with confidence in various situations are crucial.
- **Proficiency in English:** A good command of English, the international language of aviation, is essential for communication. *Mandatory requirement as per SACAA.*
- **Calm Under Pressure:** You must remain calm and composed during high-stress situations, ensuring the safety and comfort of passengers.

If you identify with the above qualities, a rewarding career as a Flight Attendant/Cabin Crew Member awaits you. At The Academy of Aviation, we offer a comprehensive training program designed to prepare you for this exciting career. Our **Cabin Crew Course (CCM)** is a 7-week, full-time classroom-based course accredited by the **South African Civil Aviation Authority (SACAA)**. The course complies with **South African Civil Aviation Regulations, Part 141 (ATO Registration No. SACAA/ATO/1056).**

We are proud to offer the highest standards of Cabin Crew training, achieving a 99.7% pass rate in exams held at the SACAA offices in Midrand, Johannesburg, at the end of the course. All training, assessments, remediation, and moderation are conducted by **SACAA-accredited instructors,** in full alignment with regulatory standards.

Our training adheres to both **local and international aviation standards**, and our qualification is **internationally recognised**. Throughout the program, students will undergo both theoretical and practical assessments to ensure they are fully equipped for their career in aviation.

- You always need to be well groomed.
- You must have the ability to show empathy and care.
- You must be responsible and confident.
- You must have a good command of the international language English.
- You must remain calm and composed during a highly stressed situation.

If the above sounds like you, then a career as a Flight Attendant/Cabin Crew will be for you. Here at The Academy of Aviation we offer you a full training Course CCM (Cabin Crew Course) is a **7 Week Full Time Classroom based course**, that is accredited by the SACAA (South African Civil Aviation Authority), we train in terms of the South African Civil Aviation Regulations part 141 (ATO Registration No. SACAA/ATO/1056).

CABIN CREW LICENCE MODULES

The Modules below are the training that will be covered in our 7 Week Course, which at the end you will write your final SACAA exam at their offices to be a Qualified Cabin Crew Member.

- Introduction and Indoctrination
- Responsibilities
- Safety Procedures
- Equipment
- Emergency Procedures
- Dangerous Goods
- Aviation Security
- Fire Fighting
- Cabin Health and First Aid
- Human Factors and Crew Resource Management (CRM)
- Human Trafficking
- Skills practice session on actual aircraft

LEADERSHIP SKILLS COURSE

Leadership training provides the essential skills that are required to successfully lead any team. Key characteristics that are essential in any outstanding leader are maintaining effective communication, motivating team members, adapting to changing environments, delegating tasks in an appropriate manner, transparency and honesty, confidence, and a positive attitude. This course is based on ***John Maxwell 5 Leadership styles***. If you are genuinely committed to personal growth and to making an impact through positive influence, you have finally found your tribe!

- What is Leadership? It is influence
- What is the key to leadership? It is priorities
- What is the foundation of leadership? It is character
- What is the quickest way to gain leadership? It is problem solving
- What is the extra plus in leadership? It is attitude
- What is the indispensable quality of leadership? It is vision
- What is the price tag of leadership? It is vision
- What is the expansion of leadership? It is personal growth

CUSTOMER SERVICE COURSE – AVIATION FLAIR

Customer service is a key factor in the operation of aviation organisations as competition within the industry increases. Overall, this unit seeks to emphasize how the importance and application of good customer service throughout an organisation can be the driving force in enabling aviation organisations to gain a competitive advantage. The following modules are covered in this course.

- Customer service basics
- The three elements
- Customer service qualities
- First impressions – you only get one
- Conversations over the phone
- Social media etiquette
- Practice what you preach – dealing with the customer
- Ways to provide exceptional service

INTERVIEW AND JOB-HUNTING SKILLS COURSE

The following modules are covered in this 3-day course

- Interview tips
- Job search skills
- Interview techniques
- CV writing skills

All training is delivered, via:

- Instructor-Led Learning.
- Role Plays.
- Simulations
- Multimedia presentations.
- Team/Group work.
- Group discussions.
- Self-study.

MINIMUM REQUIREMENTS FOR ENTRY TO THE COURSE

- Age of 18 - 35 years (Student must be 18 years of age when writing SACAA exam)
- Learner will be able to swim 15 m unassisted in deep water while wearing an inflated life jacket, and independently board a raft from the water
- Before admission, English language competency will be evaluated by the approved ATO. This evaluation shall ensure that the applicant has a sufficient command of the English language to comprehend the content of the cabin crew licence examination administered by the Authority.
- Have a valid Class 4 Medical Certificate (We will assist you with referral for service provider for this or we will take you on an allocated day with the group to do your medical with an accredited provider)
- You must have the ability to show empathy, care, and ability to remain calm and composed during a highly stressed situation.

TO SECURE YOUR ENROLMENT

- Completed online registration – *www.theacademyofaviation.co.za/registration-online*
- Registration Fee POP (Proof of Payment) – Payable Immediately ZAR 2,000.00
  Please note this fee is Non-Refundable

- Certified Copy of Identity Document or Passport of Student
- Latest School Results / Matric Certificate
- Upon Acceptance - ***Deposit to be paid to secure your place***

COURSE FEE – YEAR 2026

SILVER PACKAGE

SILVER PACKAGE	INCLUDING		FEE
Tuition Fee Cabin Crew	Manuals, lectures, assessments, practical training and assessments, transportation to various venues.	ZAR	22,000.00
Medicals Fee	A DD50 as required by SACAA, X-Rays, and Aviation Doctor Examination.	ZAR	2,635.38
SACAA Licensing Fee	Paid to SACAA for your licence on your behalf by AOA.	ZAR	1,229.84
Tuition Fee - Skills Courses	**Leadership | Customer Service | Interviewing & Job hunting Courses** Includes all Manuals, Lectures. Assessments, and Certification	ZAR	14,421.71
Total for the Bronze Cabin Crew Course (BCCC) inclusive of VAT 15% *(excluding accommodation and catering)*		ZAR	**40,286.93**
Accommodation & Catering	Dormitory style accommodation on premises, inclusive of 3 basic meals per day for 11 weeks	ZAR	42,858.20
Total for the Bronze Cabin Crew Course (BCCC) inclusive of VAT 15% *(including accommodation and catering)*		ZAR	**83,145.13**

Many students are eager to enrol in the course; however, some may not have the financial means to do so. Unfortunately, we do not offer bursaries.

You are welcome to secure external funding independently, and we will gladly accept a bursary obtained through your own efforts.

As a private institution, we are unable to accept NSFAS funding, which is restricted to public (government) institutions.

Please note that we are a licensed Training Organisation, not a licensed Financial Institution.

Financial Assistance and Loan Options

We collaborate with various licensed financial institutions, including Student Hero and FUNDI Loans, to offer financial support to our students. Each institution has its own eligibility criteria and will assist you by providing the necessary information and application forms. These forms must be completed by your parent/guardian or a family member. Below are the specific requirements for applying for a ***FUNDI Loan***:

FUNDI Loan Requirements:

- The applicant must be employed full-time. (Parent or family member)
- A letter confirming employment.
- Recent 3 months' bank statements.
- A recent payslip.
- A certified copy of the South African Identity Document.
- A minimum basic salary of R8,000.00 (Eight Thousand Rand).
- A clear credit history.

You can contact us to get the consultant allocated to our institutions details to assist you. We will then forward the completed documents along with an acceptance letter to FUNDI Loans, who will contact the applicant directly. Upon approval, FUNDI will make payment directly to The Academy of Aviation, and the applicant will be responsible for making monthly payments to FUNDI Loans.

For ***STUDENT HERO LOANS***, which work by applying to multiple banks to determine where you qualify, you can apply online by clicking on the following link: https://www.studenthero.co.za/the-academy-of-aviation or use the portal chat: https://chats.landbot.io/v3/H-935955-9JFHJS525K0SZZBC/index.html.

You are also welcome to approach your own bank or loan provider for financing.

For students who do not qualify for a loan, we offer a flexible payment option for the duration of the course. Please note that this arrangement must be strictly adhered to and is subject to specific terms and conditions. As we are not a licensed financial institution, this is the fullest extent to which we are able to assist.

Failure to make payments timeously will result in the student being removed from the course.

SILVER PACKAGE

SILVER TUITION	Deposit Payable 10 days before commencement	1st Instalment Payable end of 1st Month	2nd Instalment Payable before SACAA Final	Total Tuition	SILVER TUITION WITH ACCOMMODATION & CATERING	Deposit Payable 10 days before commencement	1st Instalment Payable end of 1st Month	2nd Instalment Payable before SACAA Final Exam	Total Tuitio
AMOUNT - ZAR	22,000.00	10,000.00	8,286.93	40,286.93	AMOUNT - ZAR	44,000.00	30,800.00	8,345.13	83,145.13

INCLUDED IN THE COURSE FEE

- SACAA Accredited Instructor Led Training
- Study Material
- Practical Training
- Theory and Practical Training Assessments
- SACAA Licence Fees and Exam
- Full Medical by a SACAA Approved Doctor and X-Rays (Required for this course)
- Transport for Practical Training (Airport) and SACAA Exam (Midrand)
- Branded TAOA Golf Shirt

- In-Service and Etiquette On-board Training
- Coffee and Tea
- Uncapped Wi-Fi – For studying and resources
- Graduation
- Unlimited study area on our premises, under the trees
- Use of aircraft equipment in our fully equipped classrooms.
- Branded Scarf for Ladies and Tie for Gents
- CV compiled with photos as required by airlines when applying for work

NOT INCLUDED IN THE COURSE FEE

- Travel from home to The Academy and then after course returning home.
- Four (4) Colour Passport photographs required by SACAA for Licence application
- Black Skirt/Pants and White Shirt, with formal shoes for final exam day, TAOA issue you with a Tie – Males and Scarf – Female at no cost, which is yours to keep.
- Lunch if you are travelling and not utilising accommodation facilities – there is a full kitchen available with a take-away menu
- Your own passion, enthusiasm and love for aviation

About Us

As an organisation, we are deeply passionate about the aviation industry and the diverse career opportunities it offers. Our instructors are fully qualified by the South African Civil Aviation Authority (SACAA), and alongside the directors of the academy, they bring a wealth of experience from years of working within the aviation sector. Located in Honeydew, Johannesburg, Gauteng, South Africa, we have been a trusted name in aviation training since 2008.

We take great pride in delivering exceptional training that equips learners with a deep understanding of the aviation industry and prepares them for successful careers. Our academy is renowned as the "Premier Aviation Academy in Africa," and we are committed to providing *"Training Excellence With A Difference."*

Our state-of-the-art training facilities are designed to offer hands-on learning experience, with access to various aircraft and equipment. This allows learners to interact directly with the tools and technology they will use in their careers, providing them with a significant advantage when entering the workforce.

At our academy, we offer affordable dormitory accommodation on-site, providing a convenient and focused environment for our learners. With dormitories located just a short walk from the training rooms, students can avoid the distractions and time constraints of daily commuting. This proximity fosters collaboration, allowing learners to form study groups in the evenings and weekends, where they can review lessons, prepare for assessments, and access training equipment for practical applications.

Through our extensive experience, we have observed that learners who stay on-site consistently outperform those who commute daily. The ability to immerse oneself fully in the aviation training environment—without the stress of traffic and daily challenges - significantly enhances focus and retention. For the duration of their course, our learners live, eat, and breathe aviation.

Our campus provides a peaceful and conducive learning environment, featuring numerous study

areas and opportunities to engage with nature, offering a mental refresh during study breaks. Although we maintain a structured and disciplined atmosphere in line with SACAA regulations, we also foster a sense of community and camaraderie among students, ensuring a balanced approach to learning. We are committed to pushing every learner to their limits, helping them achieve their ultimate goal in the aviation industry.

Staying at our academy allows for personal growth, the development of lifelong friendships, and an understanding of diversity. Learners learn to navigate interpersonal differences and manage emotional intelligence to ensure their success.

As South Africa's Premier Aviation Academy, we invite future aviators to join our family, excel in their studies, and proudly represent our brand.

For further inquiries or to speak with one of our consultants, please contact us at:

Office Landline: +2710 023 2154
WhatsApp: +2782 764 2383 |+2772 778 5612 | +2783 635 4874

HOW DO I REGISTER

All our registrations are done online, below is our link to register.
https://www.theacademyofaviation.co.za/register-online/
Please make sure that you put in your correct email address and select the correct date and course you want to attend. This process is automated and if you do not submit the correct information your registration will be deleted.
Once you have registered, the team will then communicate via email directly with you.

Please make sure you read our Terms and Conditions on our website. When you Register, you are formally enrolling for one of our courses.
https://www.theacademyofaviation.co.za/terms-and-conditions/

Our Banking Details are as follows:

The Academy of Aviation
Bank: **First National Bank**
Branch Name: **Parktown North**
Branch Code: **250655**
Account Number**: 621 974 34 740**
Swift Code: **FIRNZAJJ**
Reference: **Name & Surname**